

**Los Angeles County Department of Mental Health**

			Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
<b>Service Loads</b>	<b>Consumers served - Short-Doyle facilities</b>		70,411	74,240	73,691	72,346	68,944	69,867	74,513	74,876	74,426	78,129	69,802	56,389
	<b>Outpatient (OP)</b>	<b>Older Adult</b>	4,289	4,544	4,487	4,466	4,272	4,187	4,611	4,533	4,522	4,779	4,152	3,401
		<b>Adult</b>	29,272	33,598	32,293	30,286	28,463	28,219	30,116	29,947	29,445	31,024	27,003	23,005
		<b>TAY</b>	11,454	11,151	11,435	10,695	10,353	10,954	11,440	11,872	11,776	12,134	10,991	8,789
		<b>Child</b>	18,757	18,297	19,313	20,196	19,630	20,414	21,632	22,235	21,691	22,603	21,288	16,783
		<b>Forensic</b>	4,762	4,818	4,537	4,817	4,547	4,466	5,202	4,646	5,324	6,060	5,727	3,849
	<b>Inpatient (IP)</b>	<b>Older Adult</b>	10	14	11	9	14	18	19	12	10	11	20	8
		<b>Adult</b>	355	314	287	368	356	416	364	339	336	376	401	353
		<b>TAY</b>	97	125	98	120	119	128	114	115	100	111	111	104
		<b>Child</b>	41	41	46	65	61	40	49	48	59	59	50	49
		<b>Forensic</b>	49	49	41	46	42	47	52	51	50	52	59	48
	<b>Psychiatric Emergency Rooms (SD)</b>		1,325	1,289	1,143	1,278	1,087	978	914	1,078	1,113	920		
	<b># ACCESS calls</b>		23,094	23,097	21,334	27,242	21,818	17,793	22,428	23,549	22,304	24,119	23,359	23,003
<b>Access</b>	<b>Involuntary Holds</b>	5159	1,480	1,418	1,388	1,440	1,412	1,275	1,454	1,328	1,346	1,395	1,369	1,394
		5585	263	245	197	296	224	247	222	297	290	319	337	289
	<b>IP Admits - SD</b>	<b>Older Adult</b>	10	14	12	9	14	19	19	12	10	11	20	8
		<b>Adult</b>	374	332	297	388	377	436	379	352	348	395	424	371
		<b>TAY</b>	100	126	100	127	122	132	122	120	103	116	114	111
		<b>Child</b>	43	42	48	66	62	41	51	48	60	63	52	51
	<b>IP ALOS - SD</b>	<b>Older Adult</b>	8.16	11.18	11.55	9.50	6.70	7.30	8.83	9.00	14.57	12.06	8.35	8.60
		<b>Adult</b>	10.10	8.96	7.57	8.34	8.48	6.70	8.60	7.50	9.17	7.09	7.04	8.30
		<b>TAY</b>	8.40	9.41	7.36	7.63	9.33	5.80	9.06	7.50	9.18	6.26	7.00	7.50
		<b>Child</b>	11.88	10.13	10.31	9.04	8.20	9.77	10.02	9.10	11.06	9.32	10.66	9.18
	<b>OP Admits - SD</b>	<b>Older Adult</b>	313	323	328	331	319	274	311	318	401	351	422	379
		<b>Adult</b>	3,861	3,253	3,193	3,604	3,461	2,794	3,064	3,359	3,729	3,751	3,853	3,615
		<b>TAY</b>	2,782	2,744	2,574	2,920	2,655	2,539	2,784	2,916	2,964	2,964	2,854	2,837
<b>Child</b>		2,601	2,495	2,500	3,340	3,077	2,456	3,194	3,076	3,183	3,267	3,073	2,827	
<b>MD Access</b>	<b>open cases / M.D. FTEs (directly</b>	565	542	538	553	564	547	578	556	572	601	615	624	
<b>Treatment</b>	<b>Co-Occuring Disorder</b>	<b>newly admitted patients</b>	2,096	2,150	1,999	2,175	2,120	1,871	2,091	2,242	2,494	2,525	2,857	2,654
		<b>all patients with open cases</b>	31,029	31,064	30,819	31,543	31,938	31,739	32,566	29,633	30,271	30,967	31,546	31,523
	<b>IP Readmits-SD (within 30 days)</b>	<b>Adult</b>	35	29	22	33	30	25	26	23	24	33	38	29
		<b>Child</b>	4	1	2	2	0	3	6	1	1	2	7	2
	<b>Prescriptions (written at out-patient clinics for SD Clients)</b>	<b>Total Cost</b>	\$2,551,324	\$2,635,261	\$2,436,305	\$3,036,187	\$2,703,585	\$2,689,688	\$2,987,125	\$2,821,799	\$2,857,888	\$2,867,620	\$2,874,352	\$2,845,412
<b>Novel Antipsychotics</b>		\$1,459,696	\$1,572,245	\$1,423,432	\$1,781,906	\$1,554,407	\$1,482,541	\$1,712,784	\$1,633,082	\$1,733,221	\$1,713,505	\$1,746,708	\$1,824,166	
<b># Unique Clients</b>		8,464	8,785	8,169	8,881	8,241	7,994	8,567	8,275	8,417	8,452	8,364	8,290	
<b># Prescriptions</b>		21,078	22,313	19,774	22,945	20,412	19,783	21,793	20,488	21,030	21,388	21,215	21,008	
<b>Avg cost/Client</b>		\$301.43	\$299.97	\$298.24	\$341.87	\$328.07	\$323.50	\$348.68	\$341.00	\$338.45	\$339.28	\$343.65	\$343.23	
<b>Lab Cost</b>		\$29,801	\$52,095	\$39,636	\$42,315	\$39,134	\$40,587	\$38,271	\$49,918	\$51,517	\$51,166	\$57,386		
<b>Gross IMP Savings</b>		\$235,201	\$230,168	\$241,972	\$241,787	\$265,497	\$220,459	\$214,600	\$226,295	\$188,880	\$286,213	\$232,510	\$288,470	
<b>Adverse Outcomes</b>	<b>Suspected Suicides</b>	0	3	1	3	0	1	0	1	2	2	6	2	
	<b>Inpatient Deaths</b>	2	1	1	1	1	1	1	1	0	1	4	1	
<b>Complaints</b>	<b>Inpatient Grievances (managed care)</b>	28	33	20	34	24	23	36	42	33	40	34	17	
	<b>Outpatient Complaints (managed care)</b>	16	10	11	15	8	12	8	10	12	6	10	14	
	<b>Patients' Rights Complaints</b>	580	573	229	376	394	313	374	394	454	381	284	368	
<b>Managed Care</b>	<b>Inpatient</b>	<b>Total Consumers</b>	1,454	1,457	1,270	1,500	1,331	1,193	1,504	1,398	1,550	1,452	1,441	1,414
		<b>IP Admits</b>	1,700	1,709	1,483	1,761	1,515	1,358	1,802	1,653	1,843	1,735	1,665	1,646
		<b>IP Days Requested</b>	13,153	13,254	10,917	13,703	11,432	10,944	12,289	12,066	12,985	12,797	11,611	11,478
		<b>IP Days Approved</b>	12,085	11,842	10,121	12,372	10,361	9,830	11,177	11,549	11,956	11,753	10,747	10,476
		<b>IP ALOS</b>	7.73	7.80	7.40	7.80	7.50	8.10	6.82	7.30	7.00	7.40	7.00	7.00

County of Los Angeles Department of Mental Health  
Clinical Snapshot FY Definitions

Service Loads			Consumers served - Short-Doyle facilities	Unduplicated count of clients who received service (open, active cases ; Does not include IMD, State Hospital, or FFS)
Service Loads	Outpatient (OP)	Older Adult		Unduplicated count of older adults* who received service
		Adult		Unduplicated count of adults* who received service
		TAY		Unduplicated count of transition age youth* who received service
		Child		Unduplicated count of children* who received service
		Forensic		Unduplicated count of inmates with open cases who received service
	Inpatient (IP)	Older Adult		Unduplicated count of older adults* with inpatient activity
		Adult		Unduplicated count of all adults* with inpatient activity
		TAY		Unduplicated count of all transition age youth* with inpatient activity
		Child		Unduplicated count of all children* with inpatient activity
		Forensic		Unduplicated count of all inmates treated in the forensic inpatient unit
		Psychiatric Emergency Rooms (SD)	Unduplicated monthly count of all inpatient/crisis stabilization cases	
		# ACCESS calls	Total gross monthly count of ACCESS calls	
Access	Involuntary Holds	5150		Unduplicated count of all involuntary 72 hr holds (adults); all providers
		5585		Unduplicated count of all involuntary 72 hr holds (children); all providers
	IP Admits - SD	Older Adult		Unduplicated count of all older adult* inpatient admissions
		Adult		Unduplicated count of all adult* inpatient admissions
		TAY		Unduplicated count of all TAY* inpatient admissions
		Child		Unduplicated count of all child* inpatient admissions
	IP ALOS - SD	Older Adult		Average length of stay for older adults* treated in inpatient units
		Adult		Average length of stay for adults* treated in inpatient units
		TAY		Average length of stay for transition age youth* treated in inpatient units
		Child		Average length of stay for children* treated in inpatient units
	OP Admits - SD	Older Adult		Unduplicated count of all older adults* outpatient admissions
		Adult		Unduplicated count of all adults* outpatient admissions
		TAY		Unduplicated count of all TAY* outpatient admissions
		Child		Unduplicated count of all children* outpatient admissions
			IMD Admits	Unduplicated count of admissions to Institution for Mental Disease facilities
		IMD ALOS	Average length of stay in Institution for Mental Disease facilities	
		MD Access	Annual average of the number of open episodes in directly operated sites divided by the number of filled MD FTEs	
		open cases / M.D. FTEs (directly operated)		

**\*Age Group Definitions:**

Older Adult: 60+ Adult: 26-59 TAY: 16-25 Child: 0-15

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Clinical Snapshot FY Definitions

<b>Treatment</b>	<b>Co-Occurring Disorder</b>	newly admitted patients	Unduplicated count of clients admitted with co-occurring mental health and substance abuse
		all patients with open cases	Unduplicated count of all open episodes with with co-occurring mental health and substance abuse
	<b>IP Readmits-SD (within 30 days)</b>	Older Adult	Unduplicated count of older adults* with readmission within 30 days
		Adult	Unduplicated count of adults* with readmission within 30 days
		TAY	Unduplicated count of transition age youth* with readmission within 30 days
		Child	Unduplicated count of children* with readmission within 30 days
	<b>Prescriptions</b>	Total Cost	Cost of all medication provided to indigent clients
		Novel Antipsychotics	Cost of novel anti-psychotic medication provided to indigent clients
		# Unique clients	Unduplicated count of indigent individuals who received medication
		# Prescriptions	Number of prescriptions filled
Avg cost/Client		Average cost of medication provided per client	
Lab Cost		Cost of laboratory services	
	Gross IMP Savings	Savings resulting from the Indigent Medication Program	
<b>Adverse Outcomes</b>	<b>Suspected Suicides</b>		Reported/suspected suicides for clients with open cases in directly operated, contracted agencies, and residential facilities
	<b>Inpatient Deaths</b>		Reported deaths of clients in LPS designated facilities
<b>Complaints</b>	<b>Inpatient Grievances (managed care)</b>		Written expression of dissatisfaction with specialty mental health services (quality of care issues)
	<b>Outpatient Complaints (managed care)</b>		Verbal expression of dissatisfaction with specialty mental health services (quality of care issues)
	<b>Patients' Rights Complaints</b>		Complaints related to Title 9, (e.g. issues of abuse/neglect, rights, due process)
<b>Managed Care</b>	<b>Inpatient</b>	<b>Total Consumers</b>	Unique clients treated in inpatient fee-for-service (FFS) facilities
		<b>IP Admits</b>	Number of admissions to inpatient FFS facilities
		<b>IP Days Requested</b>	Number of FFS hospital days submitted for review to the Treatment Authorization Review unit
		<b>IP Days Approved</b>	Number of days that met State medical necessity criteria and were authorized for payment by the TAR Treatment Authorization Review unit
		<b>IP ALOS</b>	Number of inpatient days requested divided by the number of admissions

**\*Age Group Definitions:**

Older Adult: 60+    Adult: 26-59    TAY: 16-25    Child: 0-15