COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH

ADULT SYSTEMS OF CARE

AB 2034 PROGRAM STATUS REPORT March 27, 2001

Enrollments

As of March 22, 2001, 1,219 clients have enrolled in the AB 2034 Program and an additional 61 incarcerated clients have been identified for enrollment and will be enrolled upon release for a total of 1,280 clients (Attachment I). This represents 89% of our total goal enrollment of 1,440. Agencies that remain under-enrolled based on target enrollment goals are Didi Hirsch CMHC, ENKI Health & Research Systems, Exodus Recovery, Inc., Kedren CMHC, Pacific Clinics, Special Services for Groups and Telecare Corporation, Inc. We have been contacting the Executive Directors of the agencies that have not met the target goals and have discussed how we can assist them in being successful. We have also kept the Geographic Initiative Managers and Sector Chiefs abreast of enrollment information and have asked them to work with the AB 2034 agencies in their areas.

Monthly Provider Meetings

Maria Funk, Ph. D., AB 2034 Program Manager holds monthly Program Manager meetings during which AB 2034 issues relevant to all programs are addressed and guest presenters are invited to discuss resources and provide information that will assist the providers in meeting the outcome goals. During the most recent meeting on March 14, 2001, Sherrill Martin of Mental Health Advocacy gave a presentation on "Understanding the Relationship Between Benefits and Employment", and Ann Forman presented on Section 8 housing certificates. Also, Vivian Lee from the State Department of Mental Health attended the March provider meeting and had an opportunity to meet with and hear the concerns of the providers.

Housing Consortium

The Housing Consortium participated in the Statewide AB 2034 Housing 101 Workshop in Pomona sponsored by the California Institute of Mental Health. The Consortium continues to keep the AB 2034 providers informed of any housing related Funding Alerts as they are issued and to provide technical assistance on an individual basis to agencies that are applying for housing funding. The Housing Consortium has completed meetings with Service Areas 4 and 6 AB 2034 Providers to discuss housing needs and to present Beyond Shelter's Rental Assistance and Placement Program. To date none of the contract agencies have made a commitment to subcontract with Beyond Shelter for this service and we are discussing other ways for the Consortium to assist us.

A Community of Friends Fox-Normandie Apartments

Linda Graul is the Department's liaison to A Community of Friends (ACPF) for housing resources for AB 2034 clients. Currently she is coordinating applications for the twelve units at the newly opened Fox-Normandie apartments that are dedicated to AB 2034 clients. Ms. Graul reviews the client pre-applications from the providers and then submits those that are appropriate to ACOF staff. To date, the following has occurred:

- 50 pre-applications have been received for clients from AB 2034 providers
- 48 pre-applications were approved by Ms. Graul
- 2 clients were denied at the pre-application stage because they were couples or families, and the units are efficiency apartments for one person only

- 4 clients have been accepted by ACOF and have moved in
- 3 clients have been accepted by ACOF and are in the process of moving in
- 4 clients were determined by their case manager not to be ready or changed their minds
- 6 clients were denied by ACOF (of these, 2 are appealing the decision),
- Numerous applications are in process

Program Assessment

AB 2034 staff is continuing to visit the AB 2034 programs to ensure that the desired quality and quantity of services are provided. Evaluation and monitoring of the AB 2034 Programs during the past month included site visits to LAMP, Exodus Recovery, and Telecare in Service Areas 4 and 7. Each program has its unique strengths. For example, Telecare 7's AB 2034 Dual Recovery Program specializes in treating dual diagnosed clients emphasizing a harm reduction and Stages of Recovery model. LAMP is unique in its ability to provide three different levels of housing for its members and its strengths in street outreach, linkage with existing community resources and employment services in LAMP-owned businesses. Exodus Recovery is in the process of taking over two former Sober Living Homes (six beds and 9 beds) owned by Exodus Foundation to be used for AB 2034 clients. One unit will be transitional (up to six months) and the other will be longterm housing. This agency is also planning to master lease other units in the community, but due to the tight market, has not been able to accomplish this as yet despite guaranteeing a year's lease and intensive case management services. Telecare 4 has a strong psychosocial rehabilitation and team model. The team meets every morning to review each client and decide who will make contact with a particular client that day. The psychiatrist is an integral part of the team and makes field visits along with the rest of the staff. Included in the approach is a consumer run Project Return program that coordinates outings with the goal of community integration.

Michelle Yu from Shelter Partnership participated in the site visits to Telecare 4 and Exodus Recovery. Grant Lee, Sector Chief for Service Area 7 and Cathy Warner, Rio Hondo Mental Health Center Program Manager participated in the Telecare 7 site visit.

Steering Committee

The first meeting of the Steering Committee took place as scheduled on Tuesday, February 27, 2001. The Committee members discussed and provided direction in how to meet the needs of the AB 2034 legislation with regard to veterans and Transitional Age Youth. Committee members also signed up to participate in the evaluation site visits. The next Steering Committee meeting will be held March 27, 2001.

Jail Referrals

Jail Mental Health staff are referring an average of 28 persons per week for evaluation for the AB 2034 program. Dr. Funk met with Thomas Klotz, M.D., Jail Mental Health Services Medical Director, to facilitate communication between the Jail Mental Health and AB 2034 staff regarding on-going status of the referrals. The following steps to improve communication were agreed upon:

- Provide a monthly calendar of scheduled releases for AB 2034 clients (This will also be distributed to the Sheriff's Department Inmate Reception Center (IRC) staff).
- Place a memo in the box of the therapist who made the referral which indicates whether the client is eligible for the program and which agency will be working with the client.
- Provide a weekly list of all incarcerated clients that includes their current status to the Jail Mental Health Services Administrators and Managers. (Dr. Klotz will ensure that this information is distributed to the line staff).

After some reports of problems by the contract providers with regard to releases, AB 2034 staff met with IRC staff to resolve the problems and the release procedure was revised and redistributed (Attachment II).

Employment Goals

Chu Kim of the DMH AB 2034 staff was invited to an Employment Services Collaborative meeting convened to discuss employment needs in the City of Los Angeles. She presented an overview of the AB 2034 program and the services and the needs of the program. She will continue attending those meetings to ensure collaboration with that group.

We are discussing with Dennis Murata, DMH Manager of the CalWORKs program the possibility of having a combined CalWorks/AB 2034 two-day Employment Training. We have been in contact with Matrix Research Institute that provides training and technical assistance to identify the most effective psychosocial and employment interventions to assistance consumers in establishing long-term attachment to the work place and competitive market.

Training Steering Committee

Dr. Funk continues to participate in the monthly AB 2034 State Training Steering Committee meetings in Sacramento. The Training Steering Committee is providing technical assistance to the new AB 2034 counties. Dr. Funk has contacted AB 2034 staff from San Bernadino, Ventura, Santa Barbara, San Diego, Orange and Riverside Counties to provide technical assistance or to refer them to a Los Angeles County provider who can provide the assistance. In addition, she participated in a telephone conference on the training needs of outreach workers. A one-day workshop on best practices of outreach and engagement is planned for April 5 in Sacramento. Outreach workers from LAMP, Tri-City and Mental Health Association in Los Angeles County have been invited to participate.

Data Collection

In response to a request from Steve Fox, Director of Government Relations for DMH, for data outcomes for the subset of AB 34 clients that enrolled in the program following an incarceration at Twin Towers Correctional Facility, an AB 34 Program Outcomes for Jail Referred Clients for the period November 1, 1999 - February 28, 2001 was created (Attachment III). The reduction in incarceration rates is very significant.

Expenditure of AB 34/2034 Funds

The DMH Finance Director has been requested to ask the State DMH to designate the AB 34 unutilized funding in the amount of \$1,735,555 for Fiscal Year 1999/2000 as "first dollars" for AB 2034 expenses for Fiscal Year 2000-01. We are working closely with staff from the Office of Finance to monitor current expenses in order to ensure that this Fiscal Year's funding is utilized to the fullest extent possible.

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AB 2034 Status Report March 2001.doc

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH AB 2034 Program

Enrollment Figures Fiscal Year 2000-2001

Legal Entity	Total Client Allocation	Enrollment as of 01/31/01	Enrollment as of 02/28/01	Enrollment as of 03/22/01
Didi Hirsch CHMC	55	31	31	35
Enki Health & Research Systems	82	17	35	41
Exodus Recovery, Inc.	60	49	46	58
Hillview MHC, Inc.	108	105	110	110
Kedren CMHC	50	0	3	4
LAMP, Inc.	100	133	147	152
Mental Health Assn. In LAC-Total	242	200	211	214
MHA SA 1	29	25	28	30
MHA SA 7 & SA 8	213	175	183	184
Pacific Clinics	110	79	88	97
Portals, Inc.	160	119	148	160
San Fernando Valley CHMC	78	65	80	79
SCHARP	170	148	162	167
Special Services for Groups	10	0	6	7
Step Up On Second St., Inc.	15	15	14	16
Telecare Corporation - Total	165	76	87	104
Telecare SA 4	30	25	26	32
Telecare SA 7	135	51	61	72
Tri-City MHC	19	15	19	18
Verdugo	16	14	15	18
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Total	1,440	1,066	1,202	1,280

^{*} This includes incarcerated clients who have been identified for enrollment into AB 2034 and accepted by the agency, but will not be officially enrolled until released from jail.

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH

AB 2034 Program

Inmate Reception Center (IRC) Procedure For the Release of AB 2034 Clients (Revised)

- Phase One
 Twenty-four hours prior to the client's release, the case manager contacts the IRC Release Section at (213) 893-5828 to confirm the client will be picked up the following day. This call will initiate the release process. Please call before 2 p.m.
- Phase Two On the day of the client's release, the case manager contacts IRC Release Area at (213) 893-5828 to confirm that the client is in the release process. Please call before 9 a.m.
- Phase Three The case manager will then call IRC at (213) 893-5828 to coordinate the release and pick up time.

Weekends and Holidays: If the client can not be picked up over the weekend or on a holiday, contact IRC and the client can be released on Friday or on the day before the holiday. Please call IRC early in the morning (starting 6:30 am) to arrange Friday release time for clients scheduled to be released on weekend.

AB 2034 incarcerated clients CAN NOT and WILL NOT be held past their release date. They will be released to the streets if not picked up on the release date, unless there is a minute order indicating that the client is only to be released to a particular AB 2034 program.

Note: Basic inquiries (such as the booking #, booking date, release date, court date, housing location etc.) can be researched through the Sheriff's internet site: www.lasd.org.

County of Los Angeles - Department of Mental Health

AB 34 Program Outcomes for Jail Referred Clients November 1, 1999 – February 28, 2001

The following AB 34 Program Outcomes are based on 132 AB 34 clients who were referred to the AB 34 program while incarcerated at Twin Towers Correctional Facility and have remained in the program. This data only includes the original AB 34 clients enrolled during the demonstration pilot project from November 1, 1999 through September 30, 2000.

Participating AB 34 Agencies

12

Enrollment

• Current Enrollment 7/11

• Number of clients referred while incarcerated 132 (18.6%)

Permanent Housing

- 67.4% increase in permanent housing
 - 132 consumers homeless or at risk of homelessness, at the time of enrollment
 - 89 consumers in permanent housing as of January 31, 2001
- 51.9% decrease in number of days consumers were homeless
 - 33,627 days during the 12 months prior to enrollment
 - 16,161 days since enrollment

Note: Permanent housing is considered any arrangement other than homeless on the street, shelter, jail or treatment facility.

Incarceration

- 77.3% decrease in number of consumers incarcerated
 - 132 consumers incarcerated at any time during the 12 months prior to enrollment
 - 30 consumers incarcerated at any time since enrollment

- 73.7% decrease in number of incarcerations since enrollment
 156 incarcerations during the 12 months prior to enrollment
 41 incarcerations since enrollment
- 86.4% decrease in total days of incarceration since enrollment
 23,371 days of incarceration during the 12 months prior to enrollment
 3,187 days of incarceration since enrollment

Hospitalizations

- 17.2 % reduction in number of consumers hospitalized
 29 consumers hospitalized during the 12 months prior to enrollment
 24 consumers hospitalized since enrollment
- 0% reduction in number of hospital admissions
 44 hospital admissions during the 12 months prior to enrollment
 44 hospital admissions since enrollment
- 53.4% reduction in total number of hospital days
 1,202 total hospital days during the 12 months prior to enrollment
 560 total hospital days since enrollment

Employment

- 257.4% increase in the number of days consumers were employed full-time
 1,173 days full-time employment in the 12 months prior to enrollment
 4,192 days full-time employment since enrollment
- 529.4% increase in the number of days consumers were employed part-time
 666 days part-time employment in the 12 months prior to enrollment
 4,192 days part-time employment since enrollment

Health Insurance

• Data is currently being compiled

For further information, please contact Maria Funk, Ph.D., AB 2034 DMH Program Manager, at (213) 738-4385.

AB 34 Program Outcome1.01incarcerated 03/27/01:mf