

Los Angeles County Department of Mental Health

		July-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	
Access	Consumers served - Short-Doyle facilities	75,447	77,268	73,210	71,675	67,276	63,967	67,090	65,597	72,995	70,489	75,681		
	Outpatient (OP)	Older Adult	4,426	4619	4,234	4,160	3,529	3,599	4,091	3,586	4,066	3,885	4,093	
		Adult	31,786	33,047	30,936	29,833	26,520	26,665	28,504	25,953	29,671	28,574	30,340	
		TAY	11,989	12,166	11,184	10,674	12,166	9,417	10,311	10,204	10,946	10,953	12,472	
		Child	19,612	19,832	19,922	19,940	18,766	18,809	17,679	20,317	21,395	20,592	22,424	
	Inpatient (IP)	Forensic	5,572	5,940	5,589	5,735	5,214	4,561	5,644	4,990	6,307	5,994	5,704	
		Older Adult	25	14	18	24	18	14	16	12	11	12	10	
		Adult	405	466	397	397	364	293	343	326	381	279	371	
		TAY	136	138	124	166	131	101	140	113	108	100	129	
	Psychiatric Emergency Rooms (SD)	Child	33	33	28	56	55	28	44	54	49	51	59	
		Forensic	51	54	53	49	52	57	42	42	49	49	53	
	# ACCESS calls	1,412	957	725	641	461	423	276	0	12		26		
	Access	Involuntary Holds	5150	2,680	2,439	2,124	2,216	2,079	1,823	1,573	1,291	1,433	1,392	1,458
5585			271	217	240	274	226	180	231	227	258	247	325	
IP Admits - SD		Older Adult	25	15	18	24	19	15	17	12	11	12	10	
		Adult	426	488	422	410	488	315	368	342	401	293	396	
		TAY	149	147	125	176	141	107	144	115	111	102	132	
		Child	36	33	29	60	55	28	44	54	49	52	60	
IP ALOS - SD		Older Adult	16.46	24.13	18.00	17.54	17.47	11.81	12	13	12	11	13	
		Adult	21.28	17.06	15.38	14.02	13.65	9.70	10	11	10	10	8	
		TAY	19.51	17.49	13.26	11.38	12.93	8.10	9	10	9	8	8	
		Child	12.27	16.67	13.09	9.88	11.00	10.70	8	6	9	14	10	
OP Admits - SD		Older Adult	555	523	309	348	327	177	278	279	278	203	203	
		Adult	5,013	5,163	3,664	3,855	3,245	2,209	2,346	3,479	3,505	2,780	3,664	
		TAY	3,622	3,679	2,847	2,994	2,614	2,184	2,933	2,742	2,894	2,126	2,930	
	Child	2,708	2,828	2,675	3,238	2,833	1,892	1,509	2,793	2,911	1,735	3,174		
MD Access	open cases / M.D. FTEs (directly	458	469	452	467	474	476	493	511	526	539	552		
Treatment	Co-Occuring Disorder	newly admitted patients	1,837	2,017	1,628	1,857	1,754	1,591	1,815	1,719	1,961	1,997	2,209	
		all patients with open cases	28,045	28,077	25,766	25,721	28,666	28,669	28,923	29,322	29,875	30,186	30,575	
	IP Readmits-SD (within 30 days)	Adult	228	244	238	270	210	208	197	161	207	156	160	
		Child	29	32	26	22	26	13	17	18	23	11	6	
Treatment	Prescriptions (written at out-patient clinics for SD Clients)	Total Cost	\$3,010,874	\$3,712,009	\$2,960,348	\$3,069,558	\$2,799,102	\$3,636,893	\$3,159,349	\$2,688,436	\$3,191,156	\$2,664,133	2,956,804	
		Novel Antipsychotics	\$1,952,783	\$2,483,389	\$1,918,648	\$1,991,041	\$1,822,353	\$2,148,424	\$2,442,283	\$1,765,093	\$2,140,663	\$1,779,406	1,963,856	
		# Unique Clients	8,930	10,603	8,984	8,996	8,201	10,175	9,134	8,309	9,291	8,647	8,615	
		# Prescriptions	22,391	27,012	22,141	23,008	20,835	25,784	23,769	20,448	23,722	21,313	22,017	
		Avg cost/Client	\$337.16	\$350.09	\$329.51	\$341.21	\$341.31	\$357.43	\$345.89	\$323.56	\$343.47	\$331.23	343	
		Lab Cost	\$45,615	\$47,337	\$51,066	\$46,388	\$50,515	\$43,178	\$45,173	\$41,910	\$42,856	not avail.	not avail.	
Gross IMP Savings	\$218,382	\$254,165	\$218,935	\$242,878	\$251,331	\$222,756	\$303,375	\$239,204	\$305,130	\$261,146	259,389			
Adverse Outcomes	Suspected Suicides	2	1	3	3	2	2	1	6	2	1	2		
	Inpatient Deaths	2	1	1	1	0	3	1	1	2	1	3		
Complaints	Inpatient Grievances (managed care)	13	27	24	35	23	19	42	19	33	31	41		
	Outpatient Complaints (managed care)	11	14	11	14	10	8	2	10	18	9	14		
	Patients' Rights Complaints	485	389	344	455	301	337	423	285	368	339	313		
Managed Care	Inpatient	Total Consumers	1,567	1,643	1,411	1,519	1,391	1,373	1,470	1,235	1,435	1,407	1,430	
		IP Admits	1,907	1,961	1,653	1,802	1,601	1,574	1,768	1,412	1,679	1,641	1,674	
		IP Days Requested	13,031	15,746	12,772	13,049	11,807	12,602	13,538	11,598	14,479	12,759	12,730	
		IP Days Approved	12,263	14,973	12,124	11,684	10,994	11,500	12,618	10,767	13,330	11,836	11,756	
		IP ALOS	6.83	8.07	7.70	7.20	7.40	8.00	7.70	8.20	8.60	7.8	8	

Please note that we are not able to retrieve accurate data for the Psychiatric Emergency Rooms...and, we're looking into resolving the problem. Definitions are on the back page.

County of Los Angeles Department of Mental Health
Clinical Snapshot Year End Definitions

Service	Consumers served - Short-Doyle facilities		Year end unduplicated count of clients who received service (open, active cases ; Does not include IMD, State Hospital, or FFS)	
	Outpatient (OP)	Adult	Year end unduplicated count of adults who received service	
		Child	Year end unduplicated count of children who received service	
		Forensic	Year end unduplicated count of inmates with open cases who received service	
	Inpatient (IP)	Adult	Year end unduplicated count of all adults with inpatient activity	
		Child	Year end unduplicated count of all children with inpatient activity	
		Forensic	Year end unduplicated count of all inmates treated in the forensic inpatient unit	
	Psychiatric Emergency Rooms (SD)		Year end unduplicated monthly count of all inpatient/crisis stabilization cases	
# ACCESS calls		Year end total number of ACCESS calls		
Access	Involuntary Holds	5150	Year end unduplicated count of all involuntary 72 hr holds (adults) ; all providers	
		5585	Year end unduplicated count of all involuntary 72 hr holds (children) ; all providers	
	IP Admits-SD	Adult	Year end count of all adult inpatient admissions	
		Child	Year end count of all child inpatient admissions	
	IP ALOS-SD	Adult	Year end average length of stay for adults treated in inpatient units	
		Child	Year end average length of stay for children treated in inpatient units	
	OP Admits-SD	Adult	Year end unduplicated count of all adult outpatient admissions	
		Child	Year end unduplicated count of all child outpatient admissions	
	IMD Admits		Year end unduplicated count of admissions to Institution for Mental Disease facilities	
	IMD ALOS		Year end average length of stay in Institution for Mental Disease facilities	
MD Access	open cases / M.D. FTEs (directly operated)	The year end average of the number of open episodes in directly operated sites divided by the number of filled MD FTEs		
Treatment	Co-Occurring Disorder	newly admitted patients	Year end unduplicated count of clients admitted with co-occurring mental health and substance abuse	
		all patients with open cases	Year end unduplicated count of all open episodes with with co-occurring mental health and substance abuse	
	IP Readmits-SD (Within 30 days)	Adult	Year end unduplicated count of adults with readmission within 30 days	
		Child	Year end unduplicated count of children with readmission within 30 days	
	Prescriptions	Total Cost		Year end cost of all medication provided to indigent clients
		Novel Antipsychotics		Year end cost of novel anti-psychotic medication provided to indigent clients
		Avg cost/Client		Year end average cost of medication provided per client per month
		Gross IMP Savings		Year end gross savings resulting from the Indigent Medication Program
Medication Rebates		Year end total of medication rebates provided by pharmaceutical companies		
Adverse Outcomes	Suspected Suicides		Year end total of reported/suspected suicides for clients with open cases in directly operated, contracted agencies, and residential facilities	
Inpatient Deaths		Year end total of reported deaths of clients in LPS designated facilities		
Complaints	Inpatient Grievances (managed care)		Year end total of written expression of dissatisfaction with specialty mental health services (quality of care issues)	
	Outpatient Complaints (managed care)		Year end total of verbal expression of dissatisfaction with specialty mental health services (quality of care issues)	
	Patients' Rights Complaints			Year end total complaints related to Title 9, (e.g. issues of abuse/neglect, rights, due process)
Managed Care	Inpatient	Total Consumers		Year end number of unique clients treated in inpatient fee-for-service (FFS) facilities
		IP Admits		Year end number of admissions to inpatient FFS facilities
		IP Days Requested		Year end number of FFS hospital days submitted for review to the Treatment Authorization Review unit
		IP Days Approved		Year end number of days that met State medical necessity criteria and were authorized for payment by the Treatment Authorization Review unit
		IP ALOS		Year end number of inpatient days requested divided by the number of admissions